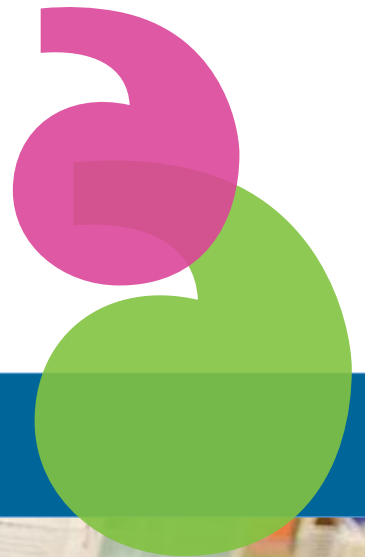


# Report and Feedback

*'A behind the scenes look at your prescription'*

Healthwatch Halton 'Fact or Fiction' Information Workshop Event

held on 14<sup>th</sup> March 2016





## **‘A behind the scenes look at your prescription’**

The latest Healthwatch Halton ‘Fact or Fiction’ information workshop, ‘*A behind the scenes look at your prescription*’, was held on 14<sup>th</sup> March 2016 at the Select Security Stadium, Widnes.

### **What was the reason for holding this event?**

Currently, more than 1 billion prescription items are issued in England alone every year, which works out at approximately 2.7 million items per day. Recent articles in the press highlighted that Halton had one of the highest rates for issuing antibiotic prescriptions in England. The issue was then raised at a Healthwatch Halton board meeting and also discussed with the Medicines Management team at NHS Halton CCG. Following on from these meetings it was agreed that it would be a relevant issue to cover at our next ‘Fact or Fiction’ event.

The purpose of the event was to:

1. Raise awareness of the growing concerns around antibiotic resistant bacteria
2. Highlight the roles of local community pharmacists and GP’s in medicines management

The event was widely promoted through all our regular methods, including:

- Healthwatch Halton members by post or via the regular Healthwatch e-bulletin.
- Articles in the local in the local press
- Halton Community Radio (HCR92.3fm) - Halton CCG radio show
- Voluntary sector network (Halton & St Helens VCA E-bulletin)
- Social media - Facebook & Twitter

## Event Report & Evaluation Feedback

The event was held at the Select Security Stadium, Widnes on Monday 14th March 2016, and was attended by 32 people.

Mike Hodgkinson, Healthwatch Halton Director, started proceedings by giving an overview of the day and introducing the guest speakers.

This was followed by a short interactive question session using our very popular interactive audience response buttons, better known as our 'Millionaire Buttons'. (See Appendix 1).

Dr Claire Forde, Runcorn GP & NHS Halton CCG Clinical Lead for Medicines Management, gave a talk about the factors a GP takes in to account when prescribing medicines to a patient. In addition, Claire gave information on why a patient may be asked to see the GP for a medicines review. Claire also discussed the issues GP's sometimes face when patients request Antibiotics for illnesses that won't be helped by Antibiotics.

Kath Gulson, Community Pharmacist & Chief Officer of Halton, St Helens & Knowsley Local Pharmaceutical Committee, then gave an overview of the Community Pharmacy Service and the wide range of services they offer.

Following a short break for refreshments, Lucy Reid, Head of Medicines Management for NHS Halton CCG, gave the final presentation of the day which focussed on Antibiotics and the growing concern of Antibiotic resistant bacteria. Lucy highlighted the work taking place with local GP practices and prescribers to audit and review their own prescribing.



Guest speakers, Dr. Claire Forde, Lucy Reid, Mike Hodgkinson and Kath Gulson

A highly engaging 45 minute question and answer session then took place, giving attendees the opportunity to raise any questions they may have had following on from the presentations.

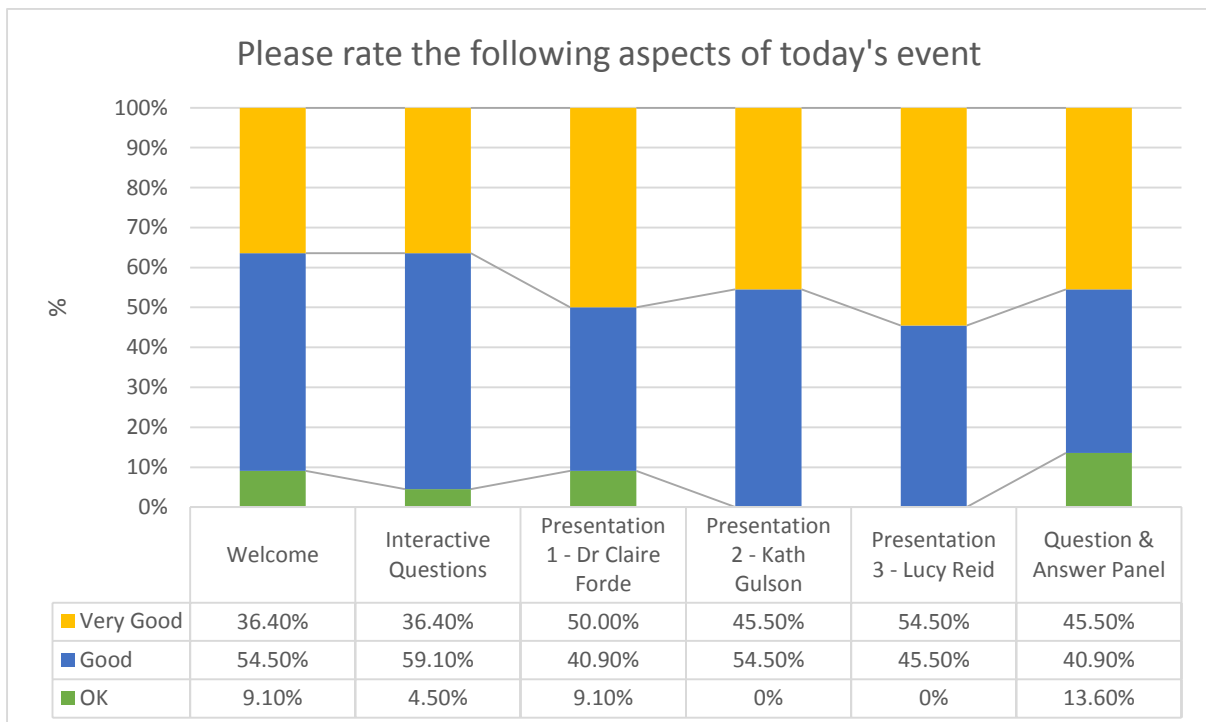


## Event Evaluation Forms

Feedback and evaluation forms were included in the Event packs given to all attendees.

22 completed feedback forms were received back at the end of the event.

The feedback received was overwhelmingly positive with no poor or very poor ratings received.



## Evaluation Form Comments:

### Anything you like about the event?

- Very informative and thoughtful event
- Good length
- Very informative. Very expert speakers, very important topic to highlight
- The speakers were informed and provided good answers to the audience. The audience kept an interest in the event.
- Interaction between speakers and attendees
- Good to have clear information about these important issues
- Flow of speakers - timely and knowledgeable. No time wasted!
- Very informative
- Lots of really useful information. The guest speakers were all very good
- Really informative. Very good Q&A session
- Very informative
- Lots of really useful information. The guest speakers were all very good
- The Q&A session was good

### Anything you disliked or could be improved?

- Not fully responding to question re hospital prescriptions able to be dispensed by community pharmacists
- It would be better if more people had attended

### Any other comments?

- Made many good points that aren't always discussed by the medical profession
- Very interesting event. A lot of food for thought
- Would speakers be willing to support a campaign to make the above happen (Hospital prescriptions able to be dispensed by community pharmacists). Could Healthwatch progress this?
- Thanks for the organisation. Well done!

## Appendix 1

### **‘Fact or Fiction’ Information Workshop**

**Monday 14<sup>th</sup> March 2016, 10.00am - 12.30pm**  
**At the Select Security Stadium, Widnes WA8 7DZ**  
(Signing-in 09.30am to 10.00am)

| <b>Programme</b> |   |
|------------------|---|
| <b>09.30am</b>   | Arrival/Registration/Tea/Coffee   |
| <b>10.00am</b>   | Welcome & Introductions - <i>Mike Hodgkinson, Director, Healthwatch Halton</i>  |
| <b>10.10am</b>   | To Start us off - Interactive questions   |
| <b>10.25am</b>   | ‘What Influences What We Prescribe for You?’<br><i>Dr Claire Forde, Runcorn GP and NHS Halton Clinical Commissioning Group (CCG) Clinical Lead for Medicines Management and Governing Body Member</i> |
| <b>10.45am</b>   | ‘Your Prescription - The Pharmacy Journey’<br><i>Kath Gulson, Community Pharmacist and Chief Officer/Executive Chair of Halton, St Helen’s and Knowsley Local Pharmaceutical Committee</i>            |
| <b>11.05am</b>   | Refreshment break   |
| <b>11.20am</b>   | ‘Antibiotics - A Ticking Time Bomb?’<br><i>Lucy Reid, Head of Medicines Management NHS Halton CCG</i>   |
| <b>11.45am</b>   | Questions & Answers - Panel   |
| <b>12.30pm</b>   | Closing remarks & Farewell - <i>Mike Hodgkinson, Director, Healthwatch Halton</i>   |






Copies of the presentations from the event can be downloaded from <http://www.healthwatchhalton.co.uk/about-us/documents/>




# 'A behind the scenes look at your prescription'

## Evaluation Form

Select Security Stadium – March 14<sup>th</sup> 2016

Please ✓ relevant box

| Please rate the following aspects of today's event              | Very Poor<br> | Poor | OK<br> | Good | Very good<br> |
|---|--|------|---|------|--|
| Welcome, Introductions and purpose of the day – Mike Hodgkinson |  |      |   |      |  |
| Interactive Question & Answer Session                           |  |      |   |      |  |
| What influences what we prescribe for you? – Dr Claire Forde    |  |      |   |      |  |
| Your Prescription – The Pharmacy Journey – Kath Gulson          |  |      |   |      |  |
| Antibiotics – A ticking time bomb? – Lucy Reid                  |  |      |   |      |  |
| Question & Answer Panel   |  |      |   |      |  |

|  |  |
|--|--|
| <p>Anything you liked about the event?</p>                      |  |
| <p>Anything you disliked or that could have been improved?</p>  |  |
| <p>Any other comments?</p>                                    |  |

Name (optional): \_\_\_\_\_

Tel or email contact (optional): \_\_\_\_\_

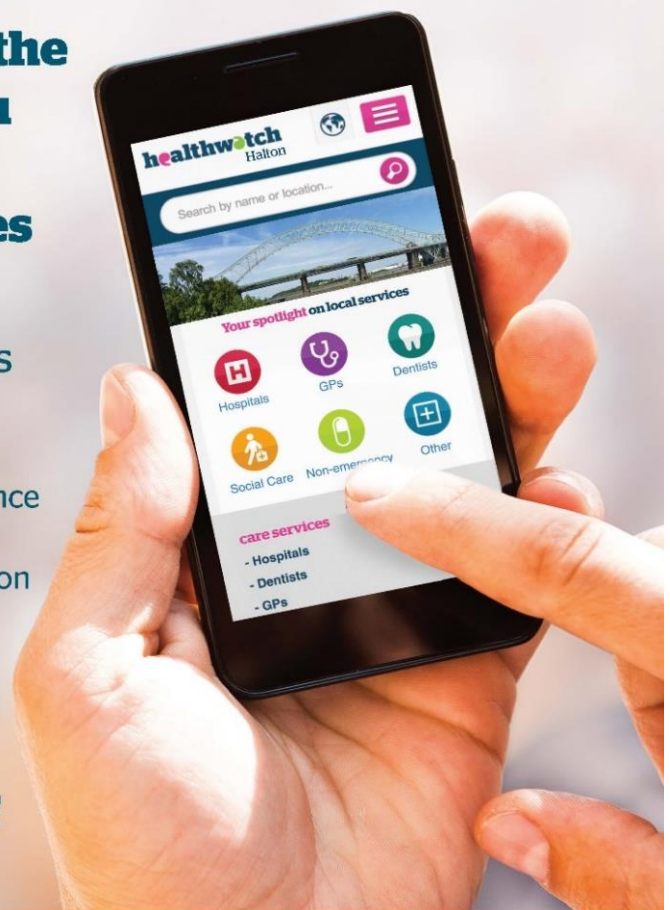
# your **voice** counts

**We want to hear about the treatment and care you receive from our local health and care services**

Hospitals, GP's, Dentists  
Opticians, Social Care Services  
Non-emergency services

Whether you've had a positive experience or there is room for improvement, have your say on the Healthwatch Halton website today.

**You can even leave feedback anonymously!**



Leave feedback now:

**[www.healthwatchhalton.co.uk](http://www.healthwatchhalton.co.uk)**

Telephone: 0300 777 6543 Email: [enquiries@healthwatchhalton.co.uk](mailto:enquiries@healthwatchhalton.co.uk)  
Healthwatch Halton, St Maries, Lugsdale Road, Widnes, WA8 6DB

