



Healthwatch Cheshire Quarterly Report

Quarter 2 July – September 2026

Introduction

The comments and activity in this Healthwatch Cheshire East quarterly report cover the period of 1st July – 30th September 2026. We obtain feedback through face-to-face engagement activities, online via our Feedback Centre, social media, email, and by telephone. Healthwatch team members are still attending numerous group meetings which are being held virtually.

Highlights from this quarter include:

- Completed Healthwatch England Bid on delayed and inappropriate discharge.
- Published Discharge Report Phase 1 and 2 for Leighton Hospital.
- Shared Discharge Report Phase 3 for Leighton Hospital with Mid Cheshire Hospitals NHS Foundation Trust and other service providers for their response.
- Began work on an intelligence report bringing together 2025–26 Enter and View feedback from Cheshire East care home residents and their relatives.
- Attended Pride events in Macclesfield and Congleton.

Breakdown of projects in 2026–27

A breakdown of this year's projects and when they have been worked on is included below. Please note a '✓' indicates that the activity and report is currently being worked on, and 'P' indicates the report has been published.

Published reports can be viewed on our websites:

<https://healthwatchcheshireEast.org.uk/what-we-do/our-reports/>

<https://healthwatchcwac.org.uk/what-we-do/our-reports/>

Reports are distributed to stakeholders, service providers, local groups where appropriate, key committees, and shared with Healthwatch England.

Breakdown of projects in 2026-27

Project	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan
Healthwatch Cheshire East Annual Report 2025-26	✓	✓	P							
Discharge from Leighton Hospital – Cheshire East (Phase 1)	✓	✓	P							
Discharge from Leighton Hospital – Cheshire East (Phase 2)	✓	✓	✓	✓	✓	P				
Discharge from Leighton Hospital – Cheshire East (Phase 3)				✓	✓	✓				
Care Home Intelligence Report (2025-26 Enter and View feedback) – Cheshire East					✓	✓				

Engagement Cheshire East

This section summarises the engagement events, community groups, and meetings attended by Healthwatch Cheshire East between 1st July – 30th September 2026.

Events, groups and meetings attended in Cheshire East during this quarter:

- July – 6
- August – 4
- September – 16

Quarter total – 26

Our role as Healthwatch is to gain the views and experiences of local people of the health and care they receive. During this quarter, we have engaged with 435 people at the events above, including presentations and talks to groups with large membership.

These interactions can result in activities such as gathering views and comments, signposting and providing the latest information as to what is happening in communities. Some of these conversations lead to comments on health and care services which are entered onto our Feedback Centre and fed back to service providers and commissioners.

Events and Groups Cheshire East

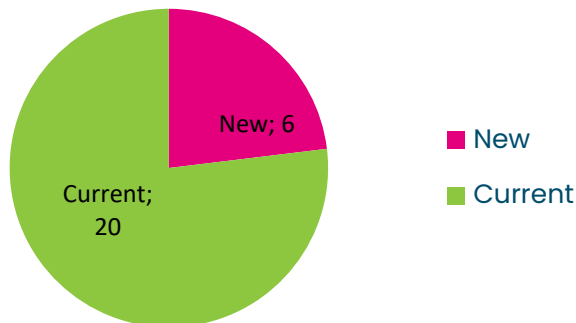
- Macclesfield Pride
- Craft group and Cre8 food grocery, Hurdsfield, Macclesfield
- The Forum (social group for over 50s), Crewe
- Congleton Pride
- Cheshire East Falls Prevention Group Meeting
- Engagement with the public at Macclesfield Indoor Market
- Crewe Health and Wellbeing Hub, Crewe Market Hall
- Change Grow Live drop-in, Crewe
- NHS Health Checks Recommissioning Project Group
- Men in Sheds (Crewe Shedders)
- Meeting on support for the Deaf community and BSL social groups
- NHS Living Well Bus workplace clinic, near Nantwich
- Connexions recovery support group, Crewe
- Looking After The Homeless (LATH), Crewe
- Crewe Care Community Meeting
- NAAFI breakfast, Salvation Army Cafe, Crewe
- Nantwich outdoor market
- East Timor Steering Group
- Knutsford wellbeing event (Home Instead)
- Macclesfield Care Community Core Group
- Community and Voluntary Services Cheshire East – Operations and Insight Lead
- Angel at My Table community cafe, St Michael's Church, Macclesfield
- Healthwatch England Hospital Discharge Survey engagement, Crewe
- Cheshire East Eat Well Move More Core Group
- East Timor Webinar (Cheshire East Public Health)

Contact at event, group or meeting

Cheshire East

Part of Healthwatch's function is to build upon and maintain current relationships and contacts, as well as creating new ones. This ensures that we can continue to hear about the views and experiences of health and care from as many and as diverse an audience as possible, including people that are often seldom heard. Maintaining contacts enables us to build trust, and track themes and issues as they develop.

The chart below breaks down the number of current and new contacts we have attended events with during this quarter:



When attending, events, groups and meetings, Healthwatch perform a number of roles. These include gaining people's views, signposting people to services, and promoting Healthwatch to groups or individuals so that they are more likely to leave their comments with us. We also co-produce work with other health, care, voluntary or community partners, and report back to service providers and commissioners on what people have been telling us about their health and care services.

Healthwatch's presence and input at strategic events, groups or meetings – Cheshire East

Cheshire East strategic events, groups or meetings

- Cheshire East Health and Wellbeing Board Cheshire East Health and Care Partnership Board
- Cheshire East Place Leadership Group
- Cheshire East Strategic Planning and Transformation Group
- Cheshire East Health Protection Forum
- Cheshire East JSNA Steering Group
- Ageing Well JSNA Project Group
- UEC Locality Board – Cheshire East
- Governance meeting (Cheshire East Council, CQC and NHS Cheshire and Merseyside)
- Care Communities Development Group
- BDP Care Community Core Group, Neighbourhood Partnership and Children and Young People's Subgroup
- CHAW Care Community Core Group
- Nantwich and Rural Care Community Board
- SMASH and Crewe Adult Mental Health Meeting

Healthwatch's presence and input at strategic events, groups or meetings – Cheshire East

Pan Cheshire or Cheshire and Merseyside strategic events, groups or meetings

- C&M System Primary Care Committee
- Cheshire & Merseyside System Quality Group
- Cheshire and Merseyside ICB Board Meeting and AGM
- Cheshire and Merseyside UEC Board
- Cheshire and Merseyside Population Health Partnership
- Joint Cheshire & Warrington Primary Care Advisory Forum (PCAF)
- Joint CE & CWAC SEND Health Partnership Group
- Healthier Futures Comms & Engagement Meeting (Mid Cheshire Hospitals)
- Mid Cheshire Hospitals Trust Patient Experience Group
- Better Care Fund Support Programme Community of Practice
- King's Fund roundtable: Neighbourhood health – from vision to delivery
- National Voices Heads of Policy
- NHS England Complaints Reform pre-consultation session

Healthwatch Cheshire Future Work Plan

Themes

- Publication of Discharge Phase 3 report for Leighton Hospital (Cheshire East).
- Completion and publication of an intelligence report bringing together the 2025-26 Enter and View feedback from Cheshire East care home residents and their relatives.
- Commencement of the Discharge project for Countess of Chester Hospital.
- Ongoing engagement with Cheshire East Care Communities.

For more information

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Healthwatch Cheshire Feedback Centre can be found at:

www.healthwatchcheshire.org.uk

t: 0300 323 0006

e: info@healthwatchcheshire.org.uk

 @HealthwatchCW and @HealthwatchCE

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