

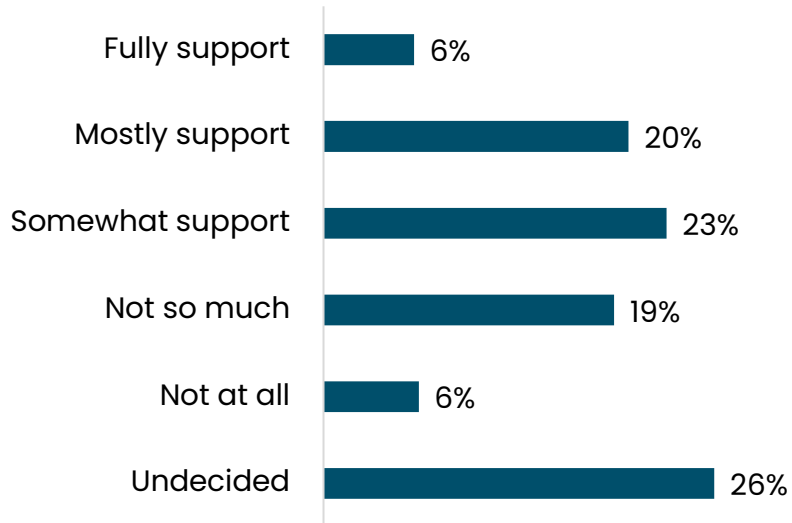


# Healthy Neighbourhoods in Tower Hamlets

## Insights on Housing

# Healthy Neighbourhoods project - Housing

Q15. Thinking about your neighbourhood, to what extent do the homes support the needs of the community?



Responses: 318

- 26% told us housing Fully or Mostly supports the needs of the community, however, **a quarter said *Not so much or Not at all***.
- Respondents from **Blackwall and Cubitt Town (60%), Spitalfields and Banglatown (54%), and Limehouse (40%)** were most likely to say that the housing did ***Not so much or Not at all*** support the needs of the local community. (For full information see [Data by Wards](#))
- When compared by ethnicity, people from **Bangladeshi backgrounds were most likely to comment on the poor condition of housing** whereas people from **White British and White: Other White backgrounds said there was a lack of affordable housing** in the borough.

- People told us about:
  - **A lack of affordable and suitable housing**, especially housing for larger families (3+ bedrooms) and overcrowding
  - **Poor condition of social housing** with no working lift, leaks, blocked pipes, poor insulation, mould and dampness, cladding issues and general disrepair
  - **Poor energy efficiency** leading to higher heating costs
  - **Poor service from housing management companies** with a lack of maintenance and long wait times for repairs
  - **A lack of facilities** such as green space, bike lockers, large communal bins
  - **A lack of accommodation for disabled people** and more accessible housing for wheelchair users
  - **A lack of accommodation for the homeless**

# Selected Comments

*“Completely unaffordable and NO ability to get onto the council list or into social housing. My rent is £18k a year for an apartment that is smaller than the classroom I teach in. It’s not ‘done up’ and still has a kitchen that is broken and from the original build 35 or so years ago. And it was the cheapest I could find at the time. That’s absurd. As a 48 yr. old single female, I have almost no chance of ever buying a home and even absolutely no chance of ever getting onto a social housing list. [...] **Female, 45-54, White British***

*“Ludicrously expensive to buy somewhere big enough for children. Nearly all new flats are 2 bed and aren’t suitable. No new 4 bed houses or flats are being built. New flats also rarely offer large communal gardens, as they all should on the roof, just tiny balconies.” **Male, 25-34, White British***

*“There is a fair mix of housing. However there are a lot of issues with bins and waste, fly-tipping and bike theft due to inadequate lockers or big bins.” **Female, 35-44, White British***

*“Very small number of homes are available for rent from council/social housing. A lot of homes are old and in disrepair not very energy efficient, a lot of overcrowding due to lack of homes available for families.” **No demographic data submitted***

# Selected Comments

*"Many buildings are still without lifts which can pose an issue for young families living in higher floors, especially for those with medical conditions."* **Female, 25-34, Bangladeshi**

*"Repair service team doesn't answer phone calls or email and it takes (them) ages to get them to look at repair needed."* **Male, 35-55, Other African background**

*"[There is a] lack of maintenance on our estate."* **Female, 55-64, Chinese**

*"Houses are very old so there is mould and damp problems."* **Female, 16-24, Somali**

*"[...] New Homes are built in a rush (such as Swan properties) and fall apart, affected by mould sooner than later."* **Female, 35-44, Caribbean**

*"In this climate of energy price increases our homes are not securely insulated I can see outside through spaces in windows and doors."* **Female, 55-64, Prefer not to say**

# Data by Wards

Ward	Fully or Mostly	Somewhat support	Not so much or Not at all	Undecided
Bethnal Green East (n.27)	19%	26%	33%	22%
Bethnal Green West (n.33)	36%	33%	9%	21%
Blackwall and Cubitt Town (n.5)	40%	0%	60%	0%
Bow East (n.26)	15%	23%	35%	27%
Bow West (n.15)	33%	13%	13%	40%
Bromley North (n.10)	40%	30%	10%	20%
Bromley South (n.9)	22%	33%	11%	33%
Canary Wharf (n.6)	33%	17%	33%	17%
Homeless (n.1)	0%	100%	0%	0%
Island Gardens (n.10)	10%	30%	20%	40%
Lansbury (n.23)	26%	26%	35%	13%
Limehouse (n.5)	0%	20%	40%	40%
Mile End (n.13)	23%	23%	15%	38%
Poplar (n.10)	40%	0%	30%	30%
Shadwell (n.7)	43%	43%	14%	0%
Spitalfields and Banglatown (n.13)	15%	15%	54%	15%
St. Dunstan`s (n.8)	38%	25%	0%	38%
St. Katharine`s and Wapping (n.8)	38%	13%	25%	25%
Stepney Green (n.9)	33%	11%	22%	33%
Weavers (n.19)	26%	16%	26%	32%
Whitechapel (n.14)	36%	14%	29%	21%