

Impact and Insight Bulletin

Your monthly review of September 2021



A Glance over our Engagement



Leading Issues and Hot Topics

Of these 8,000 people, 3 areas that stood out were:



Making a Difference and what we've Achieved

We published an easy read report of our Virtual Visit to Shared Lives Stoke We highlighted incoming changes about how medication is prescribed to treat minor illnesses We supported World Alzheimers Month at two events - sharing resources and information

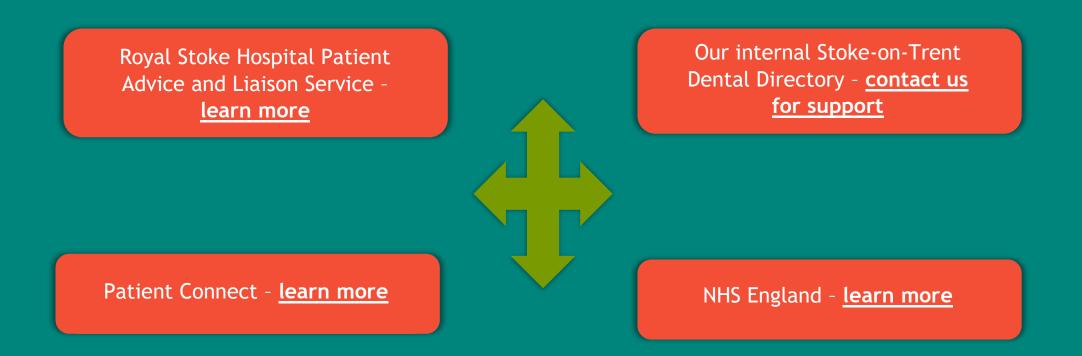
We informed the public of the previous national suspension of non-essential blood tests We published 9 website news articles to inform the public of important local and national updates

We successfully helped 10 people to register with a local dentist

We attended 12 strategic meetings to represent residents' collective feedback and experiences Shared Lives Stoke informed us of their progressive plans to develop its service as a result of our virtual visit We were nominated as a Community Led Support Hero as a part of our work in the Burslem Innovation Team

Signposting and Support

Who have we commonly signposted to



Outreach Events we Attended

dDeaflinks Coffee Morning - 13th September



Our Plans for October

Some planned events and projects

- International Day of Older Persons Event at Biddulph Town Hall find out more
- Virtual Visit to Dresden House find out more
- Attending the Parent Engagement Group in Stoke (PEGIS) Annual General Meeting find out more
- Visiting No.87 Affordable Food Stoke to provide Healthwatch signposting resources find out more
- Visiting St Andrew's Community Café find out more
- Attending St Paul's Coffee Morning find out more
- Visiting the Heart Abbey Hulton Social Group find out more
- Going along to the Port Vale Coffee Morning Social Group find out more
- Attending the Stoke-on-Trent Foodbank Annual General Meeting find out more

Working Together to Improve Health and Social Care in Stoke-on-Trent

Share your health and social care feedback here



HAVE YOUR SAY ON OUR 21/22 CORE PROJECTS

WE WOULD LOVE TO HEAR ABOUT WHAT YOU WOULD LIKE FROM LOCAL

> - GP SURGERIES - HOSPITAL SERVICES

- MENTAL HEALTH SERVICES



Stay Connected with your Local Area

Our Feedback Centre is the only local independent way for you to share your experiences of the NHS, health and social care services in Stoke-on-Trent. Let others know about your good, could do better and not so good experiences of local health and social care services.

Review a Service here

Tell us what you think about doctors, hospitals, dentists, opticians, care homes and any other health and social care service in Stoke-on-Trent. Do you need help with a health and social care issue? We provide advice, information and signposting to get you to the right place to solve your concern or answer your questions.

Tel: 01782 683080 Email: <u>info@healthwatchstoke.co.uk</u> Website: www.healthwatchstokeontrent.co.uk Address: The Dudson Centre Hope Street Hanley, Stoke-on-Trent, ST1 5DD



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