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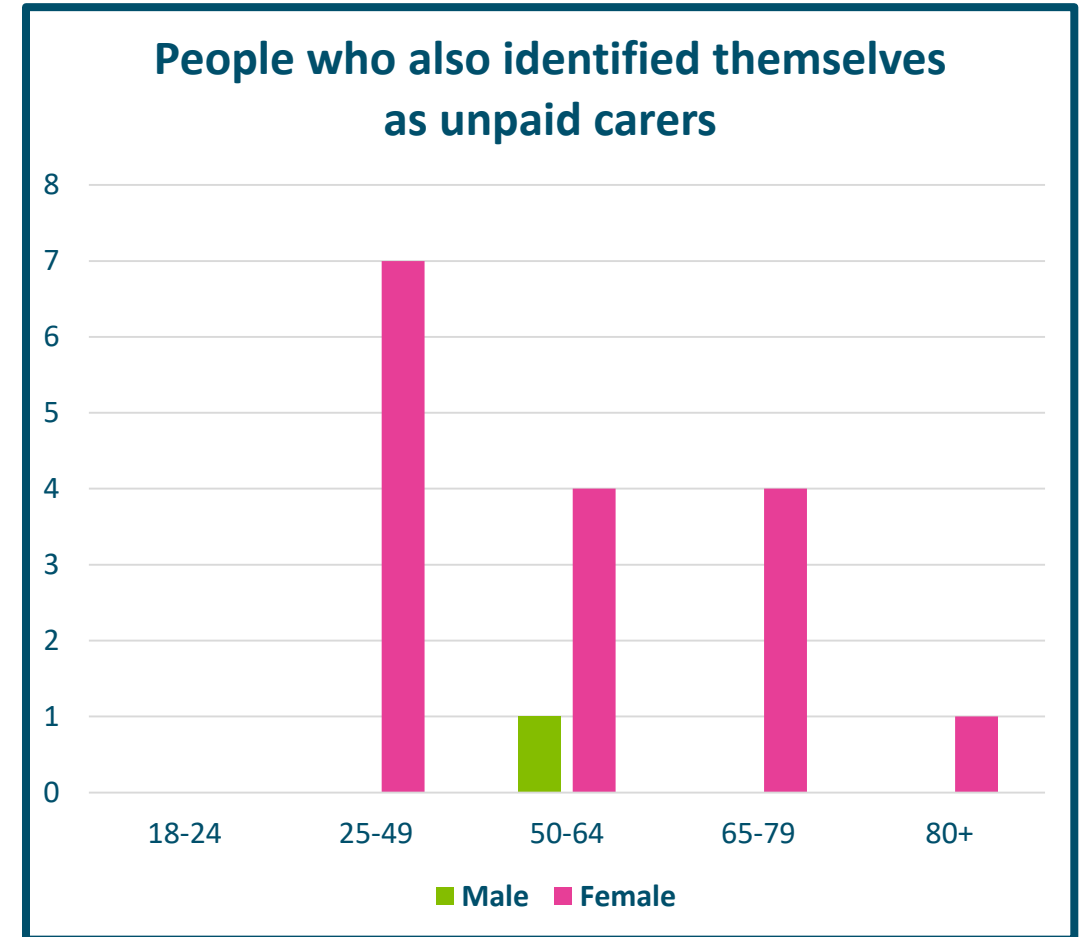
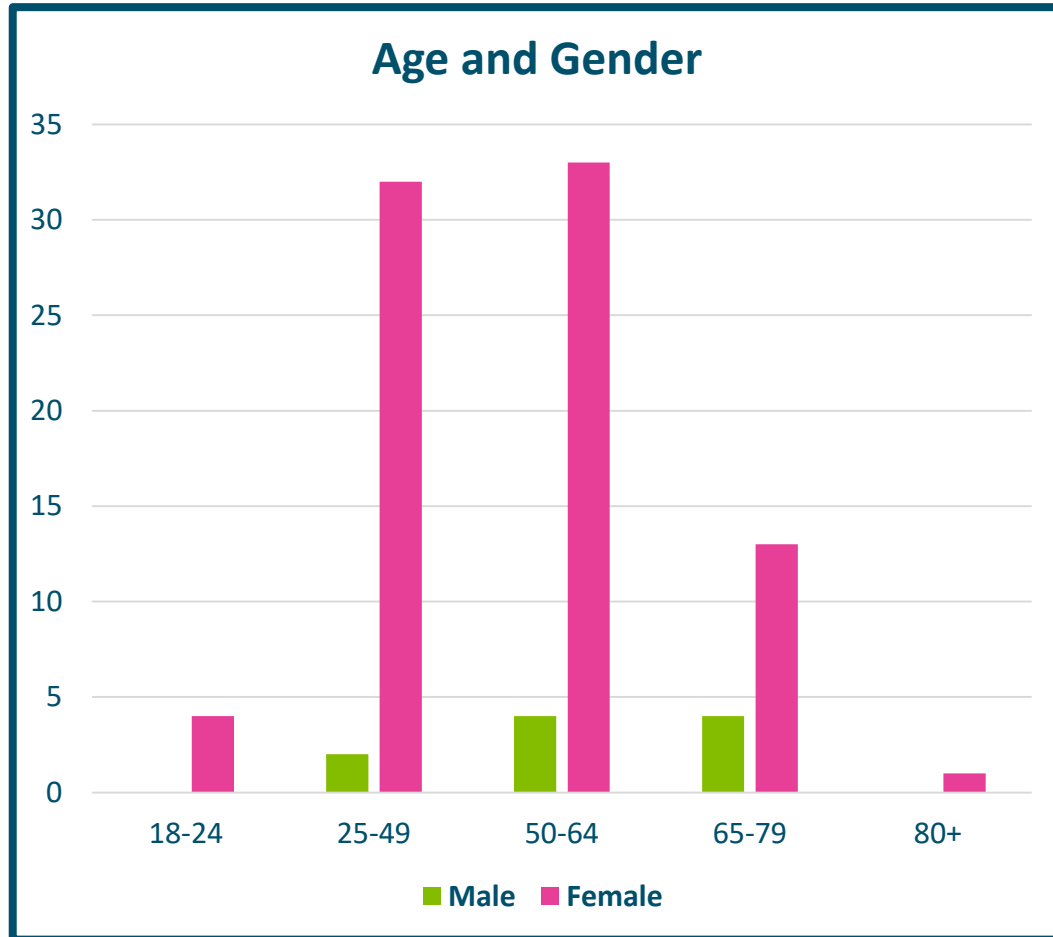
Online survey: information, advice and support needs about COVID-19 in the Royal Borough of Windsor & Maidenhead



Between 24/03/20 and 17/04/20 Healthwatch WAM ran an online survey on their website asking local people if they felt they had enough information and advice to look after themselves and their families during the Covid-19 pandemic, the source(s) of their information and advice and to self-identify what further information, help and support they might need during this time.

93 responses were received.

Who completed the survey?

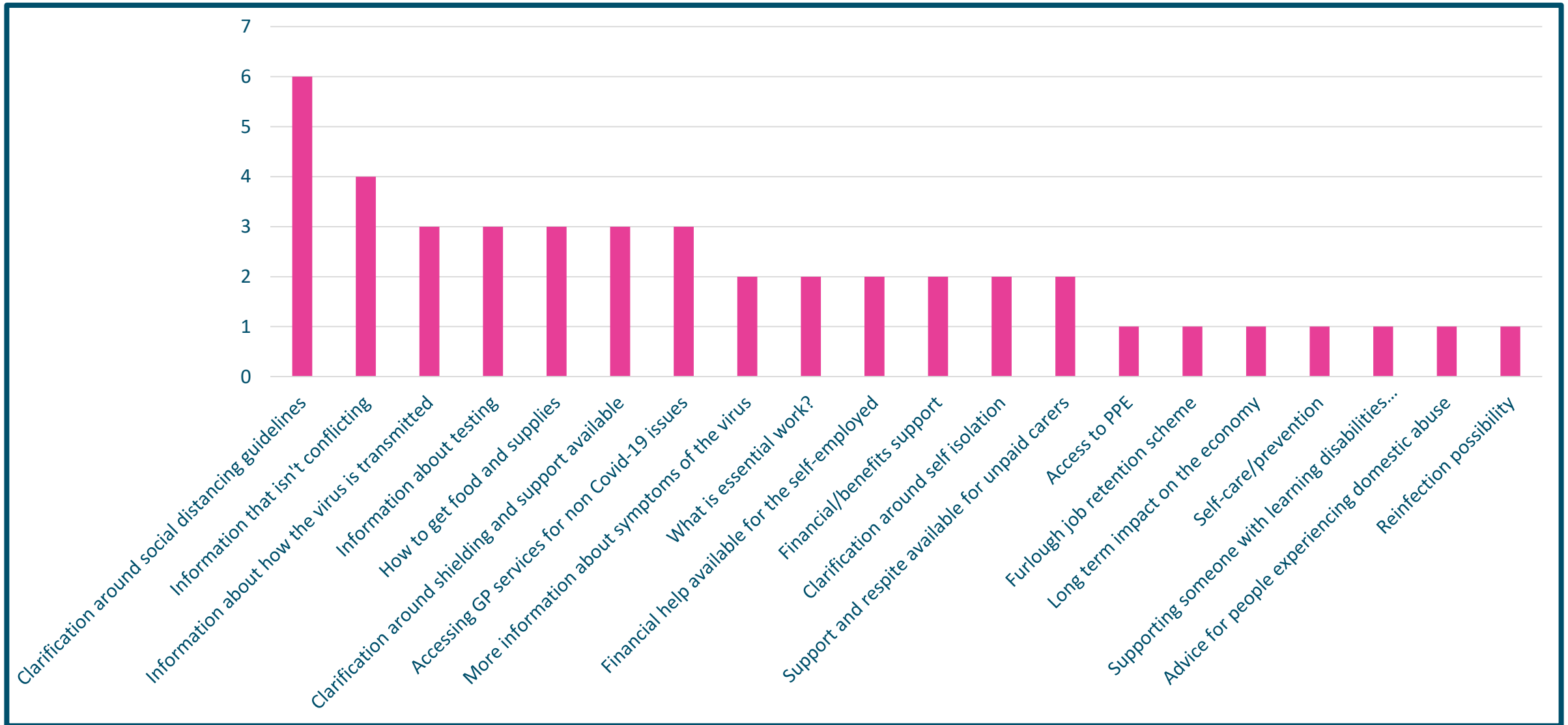


Do people feel informed about looking after their family, friends and people they know during the current Covid-19 pandemic?

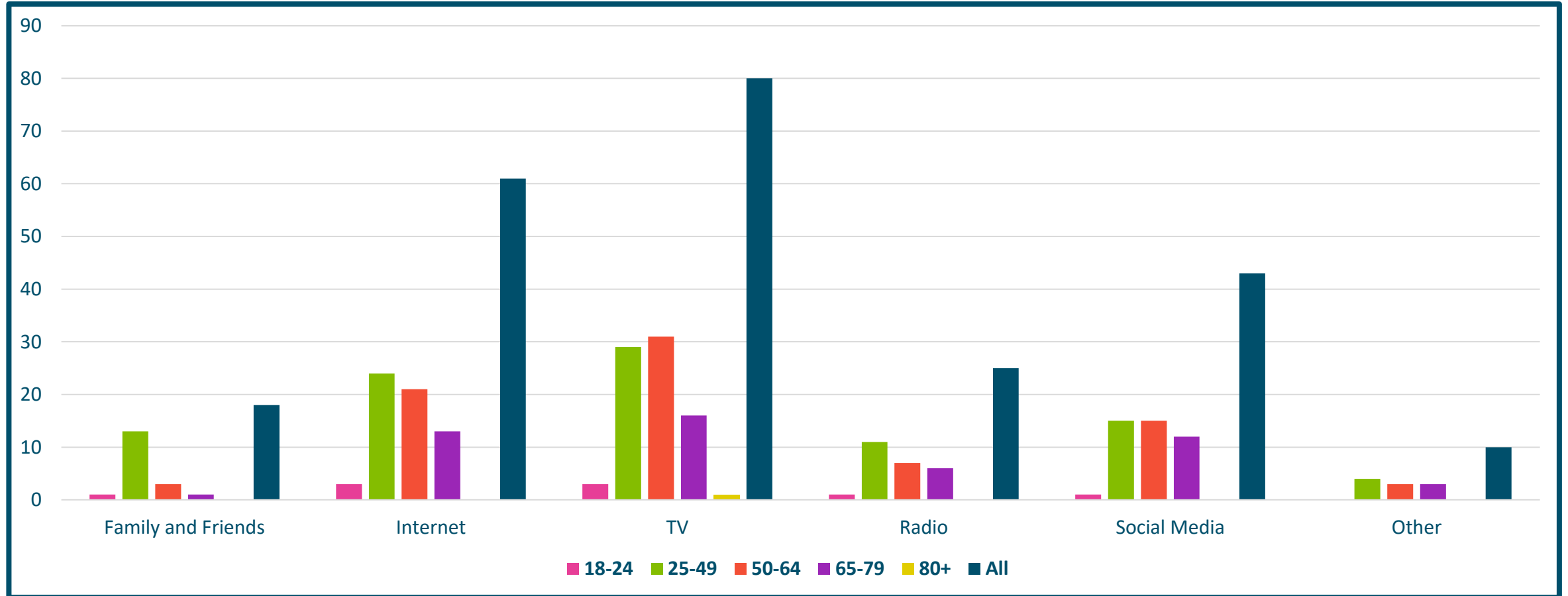
The majority of people who responded, 74%, told us they did feel informed.

The 26% who said they did not feel informed were from across the whole spectrum of age groups.

What did people tell us they need more information about?



Where are people getting their information from?



Other sources of information included: NHS, gov.uk, own professional knowledge, newspapers, church & voluntary groups. The results also show the 25-49 age group are more likely to get information from friends and family than any other age group. Concern was also raised about coverage by the media; alarmist

What help and support do people anticipate they may need during the Covid-19 pandemic?

