

07th November 2017

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Dear Jane

Continence Services on Teesside

Thank you for the opportunity to comment on the Health Watch report in relation to continence services.

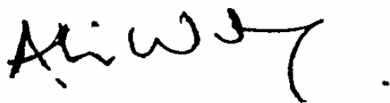
The report provides a helpful insight into patient and carer experience and will be useful in informing service improvement.

We note your recommendations for improvements in the service and we will discuss these with the service providers and other partners to see whether the changes can be accommodated within the terms of the contract.

I will bring the report to the attention of the CCG Governing Body and in particular the Patient and Public Involvement Lay Member.

Kindest regards,

Yours sincerely



Ali Wilson
Chief Officer