

Question of the month: May & June 2017

Have you heard of the Nottingham and Nottinghamshire Sustainability and Transformation Plan?

Why did we ask this?

Healthwatch Nottingham and Healthwatch Nottinghamshire are independent organisations that help local people get the best from their health and social care services. We listen to people's experiences of services in the city and county and use this evidence to bring about changes in how services are designed and delivered.

Our Question of the Month for May and June asked people to tell us whether they had heard of the Sustainability and Transformation Plan (STP) and, where they had, how they thought the STP would impact on how they receive health and care in the future.

How we collected responses...

We gathered views from local people across Nottingham City and Nottinghamshire in the following ways:

- Face to face with local people at public events and community groups and organisations in the City and County.
 - Through an online question linked to our website. The link was also included in our newsletters to our mailing list.
 - By asking local opticians to give out a postcard question to the people who used their service during January and February.
 - A link to the survey was also shared via partner mailing lists, for example Nottingham Citizens Panel
- When we didn't give them the question card in person we provided freepost envelopes so that people could return their completed questions back to us directly.

Who answered our Question of the Month?

We had 318 responses from local people in total, with 153 from residents of Nottinghamshire and 153 responses from Nottingham City residents. 12 people did not provide us with this information or were out of area (see Figure 1).

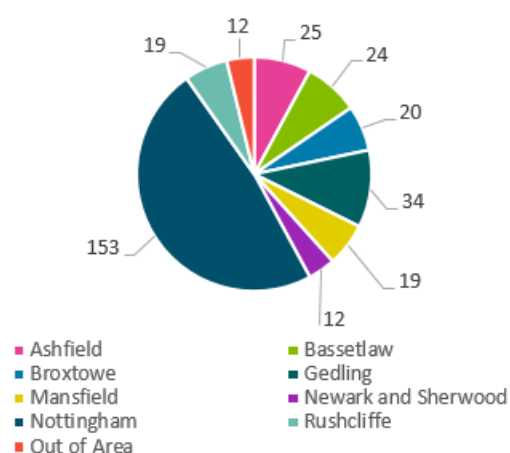
More females (n = 191, 60%) than males (n = 95, 30%) answered our question, but 31 (10%) did not tell us their gender. One person identified as transgender.

The responses were predominantly from white people, but as shown in Table 1, 12% of people didn't tell us their ethnic background.

Table 1. Ethnic background of respondents. Base: all respondents (n = 318)

Ethnic Background of respondents	Count	%
Asian / Asian British	9	3%
Black / African / Caribbean / Black British	12	4%
Mixed / multiple ethnic group	7	2%
Other ethnic group	2	1%
White	251	79%
Prefer not to say / Unanswered	37	12%
Total	318	100%

Figure 1. Responses by area. Base: all respondents (n = 318)



What you said...

One thirds of respondents (n = 106) told us that they had heard of the Sustainability and Transformation Plan. Two thirds of respondents (n=212) had no awareness.

Our data indicates that awareness of the Sustainability and Transformation Plan is lower in some areas of Nottinghamshire

Table 2. Area split for those with no awareness of STP (n = 212)

Area	Number of respondents - With no awareness of STP	Percentage of total for that area
Ashfield	22	88%
Bassetlaw	22	92%
Broxtowe	8	40%
Gedling	17	50%
Mansfield	13	68%
Newark and Sherwood	3	25%
Nottingham	111	73%
Rushcliffe	8	42%
Out of Area	8	67%

The respondents who answered they had heard of the STP were asked “How do you think the STP will impact on how you receive health and care in the future?”

Of the 106 respondents who had heard of the STP, 9% declined to comment further and 21% felt they did not know enough to comment.

A summary of the themes of responses were;

Positive Comments

Respondents felt that the STP was a good opportunity to provide joined up care and provide centralised planning and delivery.

It was felt to be the best use of scant resources and allowed patients and carers to feel empowered.

Supportive of a move towards moving care out to the community.

Negative Comments

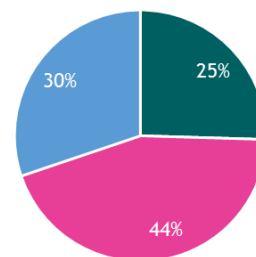
Seen as another cost-cutting exercise.

Reduction in services, patient choice and outcomes.

Too ambitious to be succesful - concerns around capacity, workforce morale.

A couple of respondents used the word 'cynical' in their response.

How do you feel about the STP?



■ Positive ■ Negative ■ No Comment

