

Dignity

Dignity in care training

Good practice in
residential and nursing
homes



The following is a list of staff training that has been identified as particularly valuable when considering dignity in care:

General good practice identified during our visits

- Best interests guidance -helping to ensure those who lack capacity have their opinions sought and their wishes acted on
- Dementia awareness -all support staff
- Palliative care
- Care code of conduct
- Confidentiality
- The rights of residents
- Health and safety
- Food hygiene and safety
- Personal care tasks



‘Staff training is everything!
Nothing makes more of
a positive impact to the
residents.’

- Care assistant responsibilities
- Infection control
- Manual handling
- Abuse awareness
- A National Vocational Qualification (NVQ) in care, or the new Quality Credit Framework (QCF)
- Malnutrition Universal Screening Tool (MUST)
- Equal opportunities training
- Life story books training
- Mental Capacity Act (2005) training
- Communication tools (RNID and Somerset total communication)





If you would like more information, please contact us:

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