

# Your View on Home Care Services



73 residents shared  
their experience



35%

Males



65%

Females

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90%

Felt care staff helped them live independently



89%

Felt care staff arrived on time



86%

Felt care staff came at a time that suits



85%

Felt care staff had enough time to complete their jobs



73%

felt they had the flexibility to change their support



71%

Involved in the planning of their care



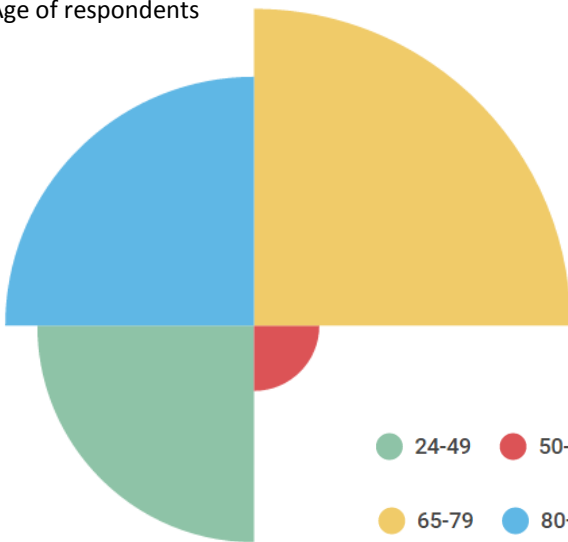
51%

Notified of changes

- Consistency with care staff
- Communication with the main office
- Knowing who was turning up
- Training for specific needs

## Key Themes

Age of respondents



● 24-49 ● 50-64  
● 65-79 ● 80+