

Enter and View Report - Care Home

Bradwell Court
Bradwell Grove
Congleton
Cheshire
CW12 3 SA

Tel: 01260 281428

Date of visit: 31/3/15

This report describes our observation of the quality of what we found at the date and time of the visit, information given from the Home Manager, residents, relatives and observations made by our Authorised Representatives

Overall observations for this home:

Promoted independence for residents



Encouraged mobility both inside and outside the home



Provided stimulation and social activity



Summary:

A positive visit where staff and residents have a good relationship in a caring supportive environment. Residents are encouraged to take part in a variety of activities and are given choice and inclusion.

CARE HOME MANAGEMENT INFORMATION

The following information has been provided by the care home management

GENERAL INFORMATION	
Name of Home:	Bradwell Court
Address and Postcode	Bradwell Grove Congleton Cheshire CW12 3 SA
Name of person completing this form:	Tony Smith
Position in the Care home:	Administrator
Date the form was completed:	30/01/2015
Telephone contact:	01260 281428
Email contact:	Lynda.schofield @Sanctuary-Housing.co.uk
Home Registration	<input type="checkbox"/> Residential
	<input type="checkbox"/> Nursing
	<input checked="" type="checkbox"/> Dementia
How many permanent residents in the home today?	25
How many short stay/respice stay residents in the home today?	0
Does each resident have a named or key worker?	<input checked="" type="checkbox"/>

INDEPENDENCE AND MOBILITY	
How do you assess residents' ability and mobility to keep themselves as independent as possible?	A full pre and post move in assessment is made of each resident. Monthly reviews to risk assessments and core Care plans take place.
Please give any examples of how you encourage residents to remain independent with daily living skills ie: personal hygiene, eating, drinking and dressing.	Mealtimes are adapted to individual needs . A choice of where meals are taken is supported and alternatives are available

How do you promote mobility for residents such as moving and walking?	Moving and handling care plans and risk assessments which include documentation of Physical/Mobility and Personal Risk needs are in place	
ACTIVITIES		
Do you have a budget to cover residents 'activities, interest groups?	✓	
Do you have a member of staff to co-ordinate activities?	✓	
If Yes: Are They		Full Time
	✓	Part Time
		Sessional
What community links do you have with local organisations and who are they?	The Pentecostal Church visit on a monthly basis and St Mary's R.C. also visit regularly. Relatives also take their family members into the community.	
How are residents approached / encouraged to take part in activity/interest groups?	Residents will be verbally encouraged to come into the lounge areas to take part in the activities and assisted to the lounge if needed. The Activities Organiser and staff members will speak to individual residents to ensure they are included.	
What activity interest groups do the residents like to take part in?	They enjoy Bingo and also taking part in quizzes. Entertainers such as the recent brass band and Elvis Impersonator are popular as are the small theatre groups which come into the home	
Please specify the type of activity and the duration of each activity.	It is dependent on the type of activity, the activities organiser will look to provide something both morning and afternoon for between 1 ½ and 2 ½ hours length.	
How often do you run these activities?	✓	Daily
		Weekly
		Monthly
		Yearly
Do you have a residents group?	✓	
How often is the residents group engaged in the		Daily
		Weekly

management of the home?	✓	Monthly
		Yearly
Do you have a relatives group?	✓	
How often is the relatives group engaged in the management of the home?		Daily
		Weekly
	✓ monthly with residents	Monthly
		Yearly
If you have a Relatives group how often and where do they meet and would a Healthwatch authorised representative be able to meet with the group to get their views?	The Relatives group are included in the monthly meeting but the attendance is small. A meeting could be arranged with those relatives who come most regularly.	
If yes, who would we contact to arrange this?	Lynda Schofield the Home Manager would arrange.	
Please give any examples of how you facilitate social interaction between residents and their local community.	As well as the Church visits previously mentioned outings are arranged for groups and relatives are encouraged to take residents out for lunch and social occasions.	
Please use this space to tell us about any facilities/activities not covered in the above questionnaire.		
Is there anything else you would like to tell us?		
If a resident has a concern about their health and social care needs -who would deal with the issue?	The Senior Carers would work with the residents and health professionals to deal with the issue	

Are you aware that Healthwatch Cheshire East has a Signposting Service to point people to the organisation that deal with issues and can capture their story to forward to partners who can make a difference and inform trends?	no
If no, would you like more information	yes

Authorised Representative Observations

Background	Bradwell Court was selected for a visit from our list of Cheshire East Care Homes for completion in Spring 2015
Observations	<p>Welcome: We rang the bell and were let in by staff, we introduced ourselves and signed in the visitors book .We were not asked for ID but our badges clearly displayed</p> <p>Security of building: We arrived and the outside door was locked. Entrance via a bell system. Internal stairs were secure</p> <p>Staff: We observed around 10 staff during our visit. Staff wore uniform and badges and greeted each other by name and also greeted residents by name. There was a very calm and organised atmosphere within the home. There was good communication between the staff and residents and staff attitude was kind, calm and pleasant.</p> <p>Residents: Residents were up and in lounges, we would say only approx. 30% of residents were up in the lounges. Others were in their rooms, which were like bedsits. We observed one resident in distress but 2 carers were in attendance with her. A craft group was taking place during our visit, as per the activity timetable. One man and 5 women were decorating eggs. There was a display of attractive and complex Easter cards which had been made earlier. Residents had been given a choice of drinks Residents had newspapers in own rooms and there was a weekly chart of morning and afternoon activities in the entrance and by the lift. Outside organisations, churches , Congleton band and Rainbows had visited recently. The 2 residents we spoke to during our visit were very positive about the home and described the activities and knew when they</p>

	<p>were going on. One resident had chosen to live at Bradwell Court because of its reputation and family choice. Residents had contact with some friends and visits from family when they can come. Residents were aware of a residents committee and weren't interested to be involved</p> <p>Relatives/Friends: None present during our visit</p> <p>Meals and Drinks: Menus were available to go on tables in the dining room and residents were asked their food preferences in the mornings. Drinks were served to residents at their chair and a trolley with drinks and biscuits did room service to those who preferred</p> <p>Communication and Social activity: Staff communicated well with residents and a programme of activities was readily available for those who wanted to take part. We observed evidence of related seasonal craft activity. They were hoping to develop an allotment for growing vegetables-the kitchen would have fresh supplies and the residents would be able to help grow and garden the plot.</p> <p>Environment, furnishings and building: We liked the idea of different themed colours on different floors. Outside the rooms we saw personal photographs and each room had its own front door and knocker. The inside of the building was very roomy, airy and pleasant. The home was clean and free from any odour. The outside of the building had a skip outside and the road needed maintaining</p>
Conclusions/Summary	<p>A positive visit where staff and residents have a good relationship in a caring supportive environment. Residents are encouraged to take part in a variety of activities and are given choice and inclusion.</p>